

## BRISBANE CITY – 2016 Emergency Relief and Support Services Information over Christmas / New Year

Christmas Meals and Hampers				
Agency	Contact Details	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
<b>139 Club Ltd</b>	T: 3254 1144	<ul style="list-style-type: none"> <li>• Christmas Lunch – 23<sup>rd</sup> December   11.45am to 12.30pm</li> <li>• Christmas Hampers and Gifts – 23<sup>rd</sup> Dec   11am to 1pm</li> <li>• Emergency Relief (support with bills) – Opening Times:               <ul style="list-style-type: none"> <li>➤ 23<sup>rd</sup> December   8.30am to 4pm</li> <li>➤ 28<sup>th</sup> December   8.30am to 2pm</li> <li>➤ 29<sup>th</sup> December   8.30am to 2pm</li> <li>➤ 30<sup>th</sup> December   8.30am to 2pm</li> </ul> </li> </ul>	505 Brunswick St, Fortitude Valley	<ul style="list-style-type: none"> <li>• Christmas ER – NIL</li> <li>• General ER – Centrelink statement, evidence of bill and resident of inner-north Brisbane region.</li> </ul>
<b>Wesley Mission QLD</b>	T: 3216 1579	<ul style="list-style-type: none"> <li>• Normal ER services will be closed from 12noon 23<sup>rd</sup> Dec, reopening 3 January 2017</li> <li>• All normal activity groups closed from 8<sup>th</sup> Dec to 9<sup>th</sup> Jan 2017.</li> <li>• Christmas Hampers of non-perishable Christmas food items from 12<sup>th</sup> December 9am to 23<sup>rd</sup> December 12noon.</li> <li>• Christmas presents for children less than 16yrs of age</li> <li>• Opening Hours:               <ul style="list-style-type: none"> <li>➤ Mon to Fri   9am to 12noon; 12.45pm to 3.30pm</li> </ul> </li> </ul>	316 St Pauls Terrace, Fortitude Valley	<ul style="list-style-type: none"> <li>• Low income – proof of bank statement or Centrelink Card</li> <li>• Proof of ID</li> <li>• Proof of children for presents and clients must REGISTER</li> </ul>
<b>The Salvation Army – Street Level</b>	T: 3075 4120	<ul style="list-style-type: none"> <li>• Closed 23<sup>rd</sup> December and reopening 5<sup>th</sup> January 2017</li> <li>• Christmas Hamper Collection: 21<sup>st</sup> December 9am to 12noon.</li> <li>• Christmas dinner – 22<sup>nd</sup> December at 6pm</li> <li>• Christmas Breakfast – 25<sup>th</sup> December   8.30am to 10.30am.</li> </ul>	97 School St, Spring Hill	<ul style="list-style-type: none"> <li>• NIL</li> <li>• Phone T: 30754120 to register for a hamper or toys.</li> </ul>

<b>Red Cross – Night Cafe</b>	T: 3319 4200	<ul style="list-style-type: none"> <li>Free Hot meal and safe space every Tuesday and Thursday from 6.30pm to 8.30pm</li> <li>Closed 23<sup>rd</sup> December and reopening 3<sup>rd</sup> January 2017.</li> </ul>	64 Adelaide St, Brisbane City	<ul style="list-style-type: none"> <li>Young people 12-25yrs</li> <li></li> </ul>
<b>Red Cross – Jeays St</b>	T: 3852 5105	<ul style="list-style-type: none"> <li>Closed from 23<sup>rd</sup> Dec and reopening 9<sup>th</sup> Jan 2017.</li> <li>Free Christmas Feast and gift 19<sup>th</sup> Dec 2016 2pm to 5pm</li> </ul>	12 Jeays Street, Bowen Hills	<ul style="list-style-type: none"> <li>NIL</li> </ul>
<b>Micah Projects</b>	T: 3036 4444	<ul style="list-style-type: none"> <li>OPEN 24hrs per day 7 days per week (including public holidays)</li> <li>Christmas Hampers only available to MICAHA clients.</li> <li>Delivery of hampers 24<sup>th</sup> December 2016.</li> </ul>	162 Boundary St West End	<ul style="list-style-type: none"> <li>Micah clients only</li> </ul>
<b>Ecumenical College Brigade</b>	T: 3831 8219	<ul style="list-style-type: none"> <li>Free Sandwiches, fruit and hot drinks</li> <li>Every day over Christmas <ul style="list-style-type: none"> <li>➤ 6.30am – Ivory St, Fortitude Valley (opp Fire Station)</li> <li>➤ 7am – Anne St, Kangaroo Point ((left from Holman St Ferry terminal)</li> <li>➤ 7.30am – Wickham Park, Spring Hill (cnr of Albert St / Wickham Tce)</li> <li>➤ 8am – West End Riverside Drive (car park near boat ramp)</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>NIL</li> </ul>
<b>West End Community House (WECH)</b>	T: 3217 2333	<ul style="list-style-type: none"> <li>Community Breakfast – 15<sup>th</sup> Dec and 22<sup>nd</sup>   7am</li> <li>Community Breakfast - 29<sup>th</sup> Dec, 5<sup>th</sup> Jan 2017   7am</li> <li>WECH will close between 14/12/16 to 23/12/16 due to relocating permanently to 4 Norfolk St West End. Christmas shutdown 23/12 to 10/1/17.</li> </ul>	<ul style="list-style-type: none"> <li>11 Sussex St, West End</li> <li>4 Norfolk Rd, West End</li> </ul>	NIL
<b>St Andrews Uniting Church</b>		<ul style="list-style-type: none"> <li>Christmas Eve Lunch – 11.30am</li> <li>Free community meal every Saturday, 52 weeks</li> <li>Christmas Hampers and gifts – 100 handed out at Christmas Eve lunch</li> </ul>	131 Creek St, City	NIL
<b>Rosie’s – Friends on</b>	T: 3396 4267	<ul style="list-style-type: none"> <li>Snacks and hot drinks.</li> </ul>	Outreach	NIL

<b>the Street</b>		<ul style="list-style-type: none"> <li>Operating as per usual VAKS schedule. <ul style="list-style-type: none"> <li>➤ Mon, Wed, Fri and Sat – 7.30 to 9.30pm – Emma Miller Place, City</li> <li>➤ Sunday – 7pm to 8.30pm – Emma Miller Place, City</li> <li>➤ Tuesday – Church of Christ Annerley, 10am to 12noon; and 7pm to 9pm</li> </ul> </li> </ul>		
<b>Holy Trinity Church</b>		<ul style="list-style-type: none"> <li>Trinity Pantry open until 23<sup>rd</sup> December   Tuesday to Friday - 12noon to 3pm</li> <li>Reopening 2<sup>nd</sup> January   Tuesday and Thursday – 12noon to 3pm</li> <li>As of 1<sup>st</sup> February 2017 - Tuesday to Friday – 12noon to 3pm.</li> </ul>	Holy Trinity Church Hall – 9 Church St, Fortitude Valley	NIL <ul style="list-style-type: none"> <li>Drop-in</li> </ul>
<b>Community – The Pantry @ Jubilee Hall</b>	T: 3510 2713	<ul style="list-style-type: none"> <li>14<sup>th</sup> December - Build your own Christmas Hamper filled with food, goodies and toys!</li> </ul>	180 Jubilee Tce, Bardon	<ul style="list-style-type: none"> <li>Registrations essential</li> <li>Residing in Brisbane inner-west</li> <li>Health Care Card</li> </ul>
<b>Uniting Care QLD</b>	T: 3253 4000	<ul style="list-style-type: none"> <li>Christmas Hamper – Phone to register</li> <li>Closed between 26<sup>th</sup> December and reopening 3<sup>rd</sup> January 2017.</li> </ul>	NA	NIL

### FREE Christmas Activities in the Community

Activity	Location	Date and Time
South Bank Christmas Carols – nightly until 22 <sup>nd</sup> December	Courier Mail Piazza, South Bank	19 <sup>th</sup> , 20 <sup>th</sup> , 21 <sup>st</sup> and 22 <sup>nd</sup> December at 5.45pm and 8.15pm
Christmas Parade – nightly until 24 <sup>th</sup> December	Queen St Mall	19 <sup>th</sup> , 20 <sup>th</sup> , 21 <sup>st</sup> , 22 <sup>nd</sup> , 23 <sup>rd</sup> and 24 <sup>th</sup> December at 7.00pm to 7.30pm
City Hall Light Spectacular – nightly until 24 <sup>th</sup> December	King George Square	19 <sup>th</sup> , 20 <sup>th</sup> , 21 <sup>st</sup> , 22 <sup>nd</sup> , 23 <sup>rd</sup> and 24 <sup>th</sup> December from 7.00pm and every 15mins until midnight
Christmas BBQ	Aspley Park	20 <sup>th</sup> December 5.30pm to 7pm

South Bank Christmas Carols	South Bank Parklands	20 <sup>th</sup> December 5.45pm to 7.30pm
Christmas Fireworks – nightly until 23 <sup>rd</sup> December	Clem Jones Promenade, South Bank Parklands	20 <sup>th</sup> December 7.45pm to 8pm
Christmas Eve Service	Albert St Uniting Church, 318 Albert St	24 <sup>th</sup> December 6.30pm and 23.00pm
Christmas Service	Albert St Uniting Church, 318 Albert St	25 <sup>th</sup> December 9am
Christmas Carols on Creek	Saint Andrews Uniting Church, 299 Ann St, City	18 <sup>th</sup> December 9.30am to 10.30am
Christmas Eve Service	Saint Andrews Uniting Church, 299 Ann St, City	24 <sup>th</sup> December 11pm
Christmas Service	Saint Andrews Uniting Church, 299 Ann St, City	25 <sup>th</sup> December 8am to 9am
<b>FREE Christmas Community Meals</b>		
<b>Activity</b>	<b>Location</b>	<b>Date and Time</b>
Pre-Christmas Feast and Gift	Jeays St Community Centre – 12 Jeays St, Bowen Hills <ul style="list-style-type: none"> <li>Free Christmas Feast and gift</li> <li>Phone: T: 3852 5105</li> </ul>	19 <sup>th</sup> December 2016 2pm to 5pm
Pre-Christmas Dinner and Service	Street Level (TSA) - 97 School St, Spring Hill	22 <sup>nd</sup> December 2016 6pm to 8pm
Christmas Eve Lunch	Saint Andrews Uniting Church, Ann St and Creek St, City	24 <sup>th</sup> December 11.30am
Christmas Lunch	Wesley Mission, Wesley House, 140 End St, City	25 <sup>th</sup> December 12 Noon
Christmas Lunch	Salvation Army Church, 167 Ann St <ul style="list-style-type: none"> <li>RSVP by 21<sup>st</sup> Dec on T: 3221 3461</li> </ul>	25 <sup>th</sup> December 12pm to 1pm
Christmas Breakfast	Street Level (TSA) – 97 School St, Spring Hill	25 <sup>th</sup> December 8.30am to 10.30am
Christmas Lunch	Bayside Uniting Church, 420 Wondall Rd, Manly West <ul style="list-style-type: none"> <li>RSVP by 19<sup>th</sup> Dec on T: 3890 2392</li> </ul>	25 <sup>th</sup> December 11.30am to 2.30pm
Christmas Lunch	Our Lady of the Rosary Kenmore Parish, 1 Kenmore Rd Kenmore <ul style="list-style-type: none"> <li>RSVP Helen on T: 3720 2627</li> </ul>	25 <sup>th</sup> December 11.30am to 2pm
Christmas Lunch	Inala Salvation Army, 83 - 85 Inala Ave, Inala	25 <sup>th</sup> December 12 Noon
Christmas Lunch – Christmas at Coopers	Coopers Café, 409 Esplanade Manly <ul style="list-style-type: none"> <li>Contact Emma on T: 3893 1453 or M: 0402 244 342</li> </ul>	25 <sup>th</sup> December 11am to 3pm

Christmas Lunch	139 Club, 505 Brunswick St, Fortitude Valley <ul style="list-style-type: none"> <li>• RSVP on T: 3254 1144</li> </ul>	25 <sup>th</sup> December 11.45am to 12.30pm
Christmas Lunch – OPEN	Ozcare, 48 Peel St, South Brisbane <ul style="list-style-type: none"> <li>• T: 3028 4350</li> </ul>	25 <sup>th</sup> December 12noon
Christmas Lunch – Brook Red CLIENTS only	Brook Red, 88 Norton St, Mount Gravatt T: 3343 9282	10:00 – 14:00
<b>Emergency Contacts</b>		
<b>Agency and Contact Details</b>	<b>Support Service</b>	<b>Contact Details</b>
The Brook Red Centre	Brook RED is a peer run community service providing support for any individual who has a lived mental health experience. <ul style="list-style-type: none"> <li>• Closed 24<sup>th</sup> Dec and reopening 2<sup>nd</sup> Jan 2017.</li> </ul>	T: 3343 9282   9am to 9pm
StandBy Response Service	The Standby Response service provides a 24 hour coordinated response to assist families, friends and acquaintances who have been bereaved by suicide. <ul style="list-style-type: none"> <li>• Open 24/7 over Christmas.</li> </ul>	T: 3250 1856 147 Gipps St Fortitude Valley
<b>Health and Financial Services</b>		
<b>Agency and Contact Details</b>	<b>Support Service</b>	<b>Eligibility</b>
<b>139 Club</b> <ul style="list-style-type: none"> <li>• Drop-in or call T: 3254 1144</li> <li>• 505 Brunswick St, Fortitude Valley</li> </ul>	<ul style="list-style-type: none"> <li>• <u>Anglicare Nurse</u> – 9am to 11.30am   Mon 19/12, Tues 20/12, Thurs 22/12, Fri 24/12, Tues 3/1/17, Thurs 5/1/17</li> <li>• <u>Centrelink (DHS)</u> – 9am to 10.30am   Mon 19/12, Wed 21/12, Wed 4/1/17</li> <li>• <u>General Practitioner</u> – Mon 19/12 9am to 11.30am; Thurs 22/12, Thurs 29/12, Thurs 5/1/17 12pm to 2.30pm</li> <li>• <u>HHOT</u> – 10.30am to 11am   Tues 20/12, Thurs 22/12, Thurs 29/12, Tues 3/1/17, Thurs 5/1/17</li> </ul>	<ul style="list-style-type: none"> <li>• Open</li> </ul>

	<ul style="list-style-type: none"> <li>• <u>QPILCH free Legal Clinic</u> – 9am to 11am   Thurs 22/12, Thurs 29/12, Thurs 5/1/17</li> </ul>	
<b>Brisbane Youth Service</b> <ul style="list-style-type: none"> <li>• T: 3620 2400</li> <li>• 42 McLachlan St, Fortitude Valley</li> </ul>	<ul style="list-style-type: none"> <li>• Services for 12-25 year olds. Financial assistance, transport assistance, emergency meals, drop-in, Dr Clinic, nurse, food parcels, accommodation.</li> <li>• Closed 26<sup>th</sup>, 27<sup>th</sup> December and 2<sup>nd</sup> Jan 2017.</li> </ul>	<ul style="list-style-type: none"> <li>• 12-25yrs</li> </ul>
<b>Anglicare Southern QLD Mental Health and Family Wellbeing</b> <ul style="list-style-type: none"> <li>• By appointment only T: 1300 114 397</li> <li>• North Park Business Centre: Suite 205A / 6 Babarra St, Stafford 4053</li> </ul>	<ul style="list-style-type: none"> <li>• Emergency relief support for those suffering financial crisis. No food parcels, cash or transport available. ER assistance available includes: <ul style="list-style-type: none"> <li>➢ Vouchers (Coles / Woolworths, petrol etc).</li> </ul> </li> <li>• <u>Normal Hours are:</u> <ul style="list-style-type: none"> <li>➢ 9am to 5pm   Mon, Wed and Fri</li> </ul> </li> <li>• <u>Christmas Hours are:</u> <ul style="list-style-type: none"> <li>➢ 9.30am to 12.30pm   Wed 28<sup>th</sup> Dec, Fri 30<sup>th</sup> Dec and Wed 4<sup>th</sup> Jan 2017</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Formal ID with name and current address</li> <li>• Proof of current income</li> <li>• Copies of recently paid / unpaid bills.</li> </ul>
<b>Nexus Care</b> <ul style="list-style-type: none"> <li>• 151 Flockton Street, Everton Park</li> <li>• T: 3353 7230</li> </ul>	<ul style="list-style-type: none"> <li>• Closed Thursday 22nd December 2016 and reopening Monday 9th January 2017</li> <li>• Until 22<sup>nd</sup> December, Fresh Start Food Program Parcels are available to be collected Mondays, Tuesdays and Thursdays between 10.00am and 4.00pm</li> <li>• Until COB 22<sup>nd</sup> Dec, Emergency Relief Program is running as normal: Mon, Tues and Thurs between 10am and 2pm.</li> </ul>	<ul style="list-style-type: none"> <li>• NIL for Fresh Food Start program</li> <li>• ER is appointment only.</li> <li>• Residing in specified suburbs in the Brisbane North and North West areas</li> <li>• Formal ID with name and current address</li> <li>• Proof of current income</li> <li>• Copies of recently paid / unpaid bills.</li> </ul>
<b>Micah Projects</b> <ul style="list-style-type: none"> <li>• 162 Boundary St, West End</li> <li>• T: 3036 4444</li> </ul>	<ul style="list-style-type: none"> <li>• OPEN 24hrs per day 7 days per week (including public holidays).</li> <li>• <u>'Home for Good'</u> housing and support service for people homeless or experiencing a housing crisis.</li> </ul>	

<ul style="list-style-type: none"> <li>• BDVS T: 3217 2544</li> </ul>	<ul style="list-style-type: none"> <li>• <u>Brisbane Domestic Violence Service (BDVS)</u> got women and children experiencing domestic and family violence.</li> </ul>	
<b>Community Action for the Prevention of Suicide - Talk Suicide Support Service</b>	<ul style="list-style-type: none"> <li>• Closed from 23<sup>rd</sup> December and reopening 3<sup>rd</sup> January 2017.</li> <li>• Provides outreach support to individuals 15yrs and over and at risk of suicide as well as families and friends.</li> </ul>	T: 1800 008 255
<b>Community and Neighbourhood Centres</b>		
<b>Agency</b>	<b>Service Hours</b>	<b>Contacts</b>
<b>Jeays St Community Centre</b> 12 Jeays St, Bowen Hills	<ul style="list-style-type: none"> <li>• Closed from 23<sup>rd</sup> Dec and reopening 9<sup>th</sup> Jan 2017.</li> <li>• Jeay's Street Community Centre is a safe and open space where community members are able to access formal and informal community-based support. Services offered include: community gardening, free computers and internet, counselling, arts and crafts, sports and recreation</li> </ul>	T: 3852 5105
<b>Newfarm Neighbourhood Centre</b> – 967 Brunswick St, Newfarm	<ul style="list-style-type: none"> <li>• Closed from 26<sup>th</sup> Dec and reopening 9<sup>th</sup> January 2017</li> <li>• Services provided include: <ul style="list-style-type: none"> <li>➤ Free legal information, health activities, FREE Food pantry Tuesday mornings, education and training etc.</li> </ul> </li> </ul>	T: 3358 5600
<b>The Exchange</b> - 1 Musk Avenue, Kelvin Grove	<ul style="list-style-type: none"> <li>• Closed from 23<sup>rd</sup> Dec and reopening 16<sup>th</sup> January 2017</li> </ul>	T: 3175 9975
<b>The Paddington Centre</b> - 180 Jubilee Tce Bardon	<ul style="list-style-type: none"> <li>• Closed from 26<sup>th</sup> Dec and reopening 9<sup>th</sup> January 2017</li> <li>• ER Services provided: <ul style="list-style-type: none"> <li>➤ Food vouchers; Non-perishable food items; Bread; Fruit and vegetables</li> </ul> </li> </ul>	T: NA
<b>Agency</b>	<b>Service Hours</b>	<b>Address</b>
<b>Disability Services</b>	<ul style="list-style-type: none"> <li>• Closed 24<sup>th</sup> December and reopening 2<sup>nd</sup> January 2017</li> </ul>	NA
<b>Relationships Australia QLD</b>	<ul style="list-style-type: none"> <li>• Closed 26<sup>th</sup> Dec and reopening 2<sup>nd</sup> January 2017</li> </ul>	159 St Paul's Terrace, Spring Hill
<b>Department of Human Services (DHS)</b>	<ul style="list-style-type: none"> <li>• Closed:</li> </ul>	NA

<p>You can use your myGov account to access your online accounts. You can also use Express Plus mobile apps and phone self service during the holiday period.</p>	<ul style="list-style-type: none"> <li>➤ Boxing Day public holiday, Monday 26 December 2016</li> <li>➤ Public holiday, Tuesday 27 December 2016</li> <li>➤ Wednesday 28 December 2016, and</li> <li>➤ New Year's Day, Monday 2 January 2017</li> </ul> <ul style="list-style-type: none"> <li>• If you are due to report your earnings or employment on a holiday closure date, there are other dates you can report. Your <u>payment will be made after you have reported</u> to DHS.</li> </ul>	
<p><b>Open Minds – Mental Health Service</b></p>	<ul style="list-style-type: none"> <li>• Closed 23<sup>rd</sup> December and reopening 2<sup>nd</sup> January 2017</li> </ul>	<p>162 Alfred St, Fortitude Valley</p>
<p><b>Spring Hill Men's Shed</b></p>	<ul style="list-style-type: none"> <li>• Final open day for 2016 – Sunday 18<sup>th</sup> December.</li> <li>• Reopening every Sunday from 8<sup>th</sup> January 2017 and Wednesdays from 10am to 2pm.</li> </ul>	<p>10 Love St Spring Hill</p>
<p><b>Metro Community Hub</b></p>	<ul style="list-style-type: none"> <li>• Closed 22<sup>nd</sup> December and reopening 2<sup>nd</sup> January 2017</li> </ul>	<p>22 Qualtrough St Woolloongabba</p>
<p><b>With One Voice</b></p>	<ul style="list-style-type: none"> <li>• Final rehearsal 21<sup>st</sup> Dec and recommencing 1<sup>st</sup> Feb 2017.</li> </ul>	<p>City Hall</p>
<p><b>Alcohol Anonymous</b></p>	<ul style="list-style-type: none"> <li>• Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. This is a program of abstinence.</li> </ul>	<p>T: 1800 22 22 22</p>
<p><b>Narcotics Anonymous</b></p>	<ul style="list-style-type: none"> <li>• Narcotics Anonymous is a non-profit fellowship of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. This is a program of abstinence from all drugs</li> </ul>	<p>T: 1300 652 820</p>
<p><b>QLife</b></p>	<ul style="list-style-type: none"> <li>• Peer based telephone counselling service</li> <li>• 5.30om to 10.30pm daily</li> </ul>	<p>T: 1800 184 527</p>
<p><b>Open Doors Youth Service</b></p>	<ul style="list-style-type: none"> <li>• Advocacy and support services for lesbian, gay, bisexual, asexual and/or transgender, Intersex and queer (LGBTIQ)</li> </ul>	<p>T: 3257 7660</p>



	<p>young people aged 12 to 24 and their families</p> <ul style="list-style-type: none"> <li>9:00am to 5pm Tuesday to Friday</li> </ul>	
<b>Gay and Lesbian Welfare Association</b>	Peer counselling service for gay, lesbian, bisexual and transgender people and their families and friends	T: 1800 184 527 3pm to midnight daily
<b>Seniors Enquiry Line</b>	Seniors Enquiry Line is a state-wide information and referral service for Queensland seniors, their family, friends, grandparents and carers.	T: 1300 135 500 117 Gipps St, Fortitude Valley
<b>Elder Abuse Prevention Unit</b>	The Elder Abuse Prevention Unit (EAPU) is a Queensland wide program which provides a Helpline for information, support and referrals to people who experience, witness or suspect the abuse of an older person.	T: 1300 651 192 117 Gipps St, Fortitude Valley
<b>24hr Telephone Helplines</b>		
<b>Agency</b>	<b>Service Detail</b>	<b>Contact Details</b>
1300 MH Call	Access to mental health information and advice mental health patients, carers and families, the community, general practitioners (GPs), non-government organisations and private health professionals	1300 64 22 55
Alcohol and Drug Information Service	The Alcohol and Drug Information Service (ADIS) is part of the national system of information and counselling services that operates by telephone 24/7.	1800 177 833
BeyondBlue	Information and support to help people achieve their best possible mental health.	1300 224 636
Crime Stoppers	At its core Crime Stoppers is the receipt of anonymous information about suspicious or criminal activity that is then passed to the Queensland Police Service. It is an intelligence gathering service and contact with our program does not result in an immediate Police response.	1300 309 355

DV Connect Crisis Support	<ul style="list-style-type: none"> <li>• Telephone support and counselling to anyone who has been sexually assaulted or abused and for anyone who is concerned or suspects someone they care about might have been assaulted or abused.</li> <li>• Telephone service offering women who are experiencing domestic or family violence 24 hours a day 7 days a</li> <li>• A free, confidential telephone, counselling, referral and support service especially set up for men.</li> </ul>	<ul style="list-style-type: none"> <li>• Sexual Assault - 1800 010 120   09.00 – 23.00</li> <li>• Womensline - 1800 811 811</li> <li>• Mensline - 1800 600 636   09.00 – 00.00</li> </ul>
Women's House Domestic Violence Support - Woolloongabba	Women's House services are run by women and for women; services are free, and confidential. Women's House offers: - Short term, secure accommodation at a confidential address for women with or without accompanying children, escaping domestic violence.	<ul style="list-style-type: none"> <li>• T: 3391 0005</li> </ul>
Gamblers Help	Free access counselling and information services concerning problem gambling issues.	T: 1800 858 858
GriefLine	Supports people experiencing loss and grief, at any stage in life.	T: 1300 845 745
Homeless Information Line	Homeless Hotline is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness.	T: 1800 47 47 53
Kids Helpline	Phone and online counselling service for young people aged 5 to 25.	T: 1800 55 1800
Lifeline	Crisis support and suicide prevention services.	T: 13 11 14
MiNetworks	Connects you to an experienced mental health worker to find information and support.	T: 1800 985 944
Non-urgent Ambulance		T: 131233
Non-urgent Medical Help		T: 13 43 25 84

Poisons Information	Source of information about poisonous substances, first aid, and preventing incidents of poison.	T: 13 11 26
Police Link	Non-urgent incident reporting and general Queensland Police Service enquiries.	T: 13 14 44
QLD Homicide Victims Support Group	Offers 24hr emotional support, personal advocacy and information to all people affected by homicide.	T: 1800 774 744
R U Ok	Connects you free to 5 crisis information lines such as Lifeline, Kids Helpline, Suicide Call Back, Sane Australia and Beyond Blue for free from any landline.	T: 1800 786 5329
Suicide Call Back Service	Nationwide service that provides telephone and online counselling to people 15 years and over who are suicidal, caring for someone who is suicidal, bereaved by suicide or health professionals supporting people affected by suicide.	T: 1300 659 467