



YOUR GUIDE TO TELEHEALTH

A GREAT WAY TO ACCESS HEALTHCARE



WHAT IS TELEHEALTH?

Telehealth is a great way to access healthcare by using a phone or video call to yarn with your doctor or any of your health care providers – and it's now available across all of our clinics.

WHAT SERVICES ARE AVAILABLE THROUGH TELEHEALTH?

Almost all clinic services are available through Telehealth including the following routine appointments:

- Test results and post-op care
- Yarns with the Social Health team
- Management of chronic diseases
- Allied health consults
- And much more!

If you are not sure if telehealth is the right thing for you, just ask when you call your clinic to book your next appointment!



WHAT DO I NEED?

To get started you will need a device that is connected to the internet, e.g. a mobile phone, laptop or tablet. If you have booked a video consult, you will need a device with a camera. If you're not sure whether you have the right device, ask your clinic for assistance.

When it is time for your appointment, find a quiet, private space with good lighting and click the link you received via SMS or email to start your appointment. It's that easy!

It is important that you always keep your contact details up to date, including your preferred telephone number, so we are able to contact you if needed





VIDEO CONSULTS ARE BEST!

Telehealth video consults create an environment that is most like being in the clinic but without the cost and hassle of going to the clinic. You and your doctor will be in a private online consult room, offering you the same level of security as an appointment in the clinic.

To learn more about telehealth or to book a telehealth appointment contact us on 3240 8900 (press 4).





**New patient?
You will need to
complete our
new patient
form**



**Aboriginal and Torres Strait Islander Community
Health Service (ATSICHS) Brisbane**

You can find us at

Browns Plains

20-24 Commerce Drive
Browns Plains QLD 4118

 3240 8900

 3800 4316

Northgate

313 Melton Road
Northgate QLD 4013

 3240 8900

 3256 6579

Logan

41 Station Road
Logan Central QLD 4114

 3240 8900

 3290 5689

Woolloongabba

55 Annerley Road
Woolloongabba QLD 4102

 3240 8900

 3891 6149

Loganlea

Unit 4, 653 Kingston Road
Loganlea QLD 4131

 3240 8900

 3805 1984

Our clinic hours are

Monday | 8.30am-5.00pm

Tuesday to Saturday | 8.30am-4.30pm

Some clinics have extended opening hours. Visit our website for more information.

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atsichsbrisbane.org.au