

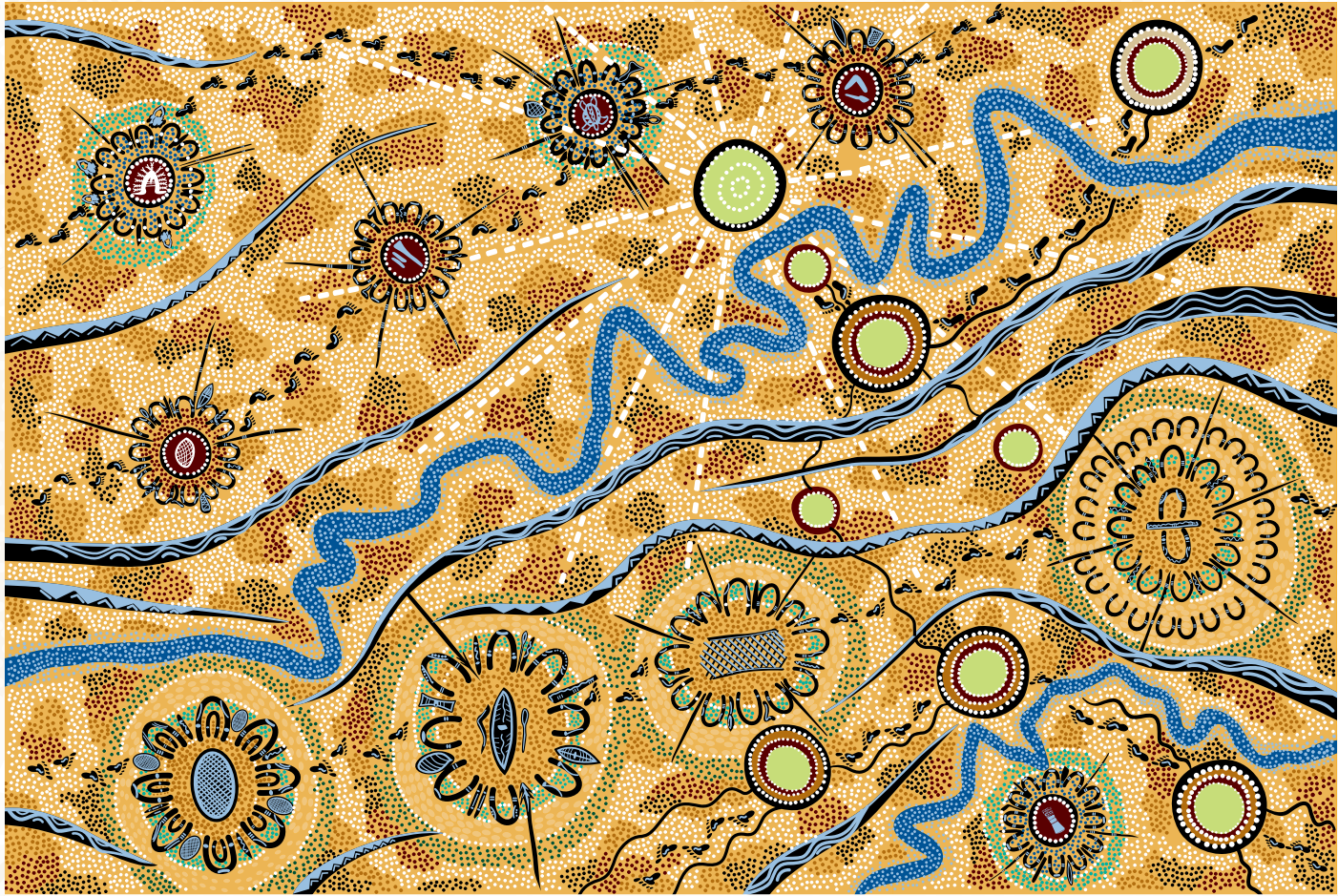


# Annual Report

2022-23

Our community  
Our future  
Our way





## Artwork by Robin Conlon

Robin ‘Goma’ Conlon is a proud Kullilli, Koa, Wakka Wakka and Kabi Kabi descendant through bloodline. He is one of fifteen in his immediate family and one of many artists in both the Conlon and O’Chin families.

Goma has been painting and capturing stories of others and his experiences through art for the past 27 years. Goma wants to take the knowledge given to him and continue the process, keeping traditions and culture alive. He enjoys art and will continue to share and pass on his style and technique to family and others who desire to understand and learn.

## Artwork story

### ATSICHS Brisbane’s 50-Year Journey

*The story is about ATSICHS Brisbane’s contribution to health and wellbeing within the Brisbane and Logan regions over the past 50 years. The rivers represent the geographical areas where the organisation is located – the Brisbane River to the north and the Logan River to the south.*

*The circles represent the former and current locations of services that ATSICHS Brisbane has provided to community. The circle/community with the sun’s rays represents the birthplace of ATSICHS Brisbane in Red Hill.*

*The circles/communities outside the two rivers represent the respective Aboriginal and Torres Strait Islander communities and the many people ATSICHS Brisbane has served and reached.*

*The footprints from circle to circle represent life’s journey, and the centre circles/communities represent the holistic health and wellbeing support that is given along the way.*

*The waves represent journey, growth and change and ATSICHS Brisbane’s positive ripple effect across the community.*

**Warning: This report may contain names and images of deceased Aboriginal and Torres Strait Islander peoples.**

*ATSICHS Brisbane acknowledges the Turrbal, Yuggera and Yugambeh people as the Traditional Custodians of the Country where we work.*

*We pay our respects to Elders, past, present and emerging.*

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# A message from our Board Chair

On behalf of the ATSICHS Brisbane Board, I am proud to present our Annual Report for 2022-23.

Our Annual Report 2022-23 is an extensive showcase of the work we deliver to our community across Brisbane and Logan. Additionally, it's a celebration of our achievements in all service and program areas over the past 12 months.

This year marks an important milestone for ATSICHS Brisbane as we celebrate our 50th anniversary. We acknowledge the hard work and dedication of our Co-Founders, who toiled long hours to build this organisation into what we see today. Their passion and commitment are an inspiration to us, and we continue to carry their legacy to provide quality healthcare in line with our culturally inherent and globally recognised rights.

I would like to welcome the seven new Life Member inductees from this year: Uncle Jeffery Broom, Uncle Mark Moore, Uncle William Gorham, Dr Aunty Mary Martin, Dr Aunty Lilla Watson, Aunty Glenda Brooks and Aunty Dorothy Buhmann. Their contributions have shaped our service over the years, and we are delighted to recognise their commitment to our service and community.

This year, we also thank Board Member Jyi Lawton, whose two-year term ended in November 2022. During his time on the board, Jyi was a positive and uplifting influence as he worked to make a difference in his role. He showed great vision and cultural integrity in his leadership and was a fantastic asset to the board and our community.

As we approach the end of our 2020-23 Strategic Plan, I am incredibly proud of our impact on the health and wellbeing of our people and our achievements in the sector. We are looking forward to launching our new strategic plan in the coming months, along with new core values to guide the strategic and operational direction of the organisation through 2024-27.

Along with the board, I'm honoured to be part of the work we deliver every day and our commitment to acknowledging and continuing the legacy of our Co-Founders. I'd like to congratulate all our ATSICHS Brisbane staff, the Senior Management Team and my fellow board members on reaching our 50th anniversary and for their ongoing dedication to our community.

**Melody Ingra**







## A message from our CEO

In 1973, a group of First Nations healthcare leaders had a vision for a health organisation run by mob, for mob. They came together to establish the Aboriginal and Islander Community Health Service (AICHS), and 50 years later, we are proud to be Queensland's oldest community-controlled health service.

I am honoured to serve as CEO during this milestone occasion. As we look back on the history of our organisation and the inspirational community members who have contributed to our success over the past five decades, we are reminded of the strength and resilience of our community.

From the beginning, ATSICHS Brisbane has remained committed to putting the needs of its community first. Today, we continue to build on this legacy by working closely with our community to ensure our services are relevant, accessible and of the highest quality.

Throughout this year, we have seen 48,817 patient visits to our clinics, translating into a total of 106,115 episodes of care.

Our Dental team saw a 27% increase in the number of patients accessing our service. They also launched the Yalburru Dirun Dental Truck, which has provided much-needed dental services to First Nations students across the Logan City Council school district.

Our Early Childhood teams made an incredible impact over the past year. Jajumbora Children and Family Centre increased the number of programs from 10 to 26, leading to an attendance increase of 72%. They also launched their new family support program and currently assist 91 families with additional support. It was also a good year for our Deadly Kindy programs, with a significant increase in children attending kindy at all sites.

Our housing service, Ngumpi Uruue, positively affected the lives of many vulnerable women and children over the past 12 months, supporting 134 women and children and reporting a 200% increase in the number of women provided with crisis accommodation.

I'm exceptionally proud of our work, and a thorough summary of the achievements of each of our programs and services is presented in this publication. For the past 50 years, ATSICHS Brisbane has played a vital role in supporting our community to achieve better health outcomes and create a brighter future for our people, and the pages of this publication are a testament to that commitment.

I look forward to seeing the impact that ATSICHS Brisbane will continue to make over the coming year.

**Renee Blackman**



# Leading the way: meet our Board

Our board put our vision for the future into action — to deliver healthy, connected Indigenous urban communities. They set our strategic direction and ensure we are the most effective organisation we can be.

To read more about our board members and the extensive experience they bring to our organisation, visit our website [atsichsbrisbane.org.au](https://atsichsbrisbane.org.au).



# Our vision and mission

## Our vision for our future

To deliver healthy, connected Indigenous urban communities.

## Our mission and commitment to our community

Reinstate the wellbeing of our people: person by person, family by family, generation by generation.

## Our reason for being

Every day we will:

- Deliver services with cultural integrity and sensitivity on behalf of our people for our people.
- Advance the Indigenous health care sector, delivering positive, practical responses to Aboriginal and Torres Strait Islander health and wellbeing needs.
- Strive to make a positive difference in the lives of our clients and their families.
- Respect the intent of our Co-Founders through our commitment to keep moving forward and remaining agile to meet the changing needs of our people.
- Provide a suite of tailored, integrated, evidence-based and measurable services that directly address the needs of our clients and their families.
- Enable and empower Aboriginal and Torres Strait Islander peoples to improve their health and wellbeing through awareness, education and engagement.
- Integrate education, prevention and early intervention strategies.
- Provide a professional, seamless experience for our clients in a way that makes them feel safe and secure.
- Lead by being inventive, creative and bold in our service delivery while also looking for opportunities to collaborate, partner and integrate with other service agencies and sectors.
- Celebrate our identity.







## At a glance

ATSICHS Brisbane is a not-for-profit community-owned health and community services organisation delivering on the unique health and wellbeing needs of Aboriginal and Torres Strait Islander peoples in greater Brisbane and Logan.

We are the largest, most comprehensive Aboriginal health service in Queensland and Australia's second oldest.

We pride ourselves on providing health and community services our way — supporting our people and community in our ongoing commitment to creating a flourishing future and lasting legacy for them and their families.

Founded in 1973, our vision for the future is to deliver healthy, connected Indigenous urban communities.

### Key facts

- **Founded:** 1973
- **Our staff:** 464
- **Our organisation:** five medical clinics, two dental clinics, a mums and bubs program, an aged care facility, crisis housing for women and children, family and child safety services, social and emotional wellbeing and family programs, youth services, three kindergartens and a children and family centre.
- **Our patients:** we have 12,989 active and 2,167 new patients on our books.

## Our reach





# Our key highlights

## Healthy mind, body and spirit



**48,817** patient visits to our doctors

**6,659** health checks

**106,115** episodes of care

## Healthy smiles, healthy us



We saw **8,095** patients in our dental clinics. **27% increase**

**11,231** dental treatments.

We launched our Yalburru Dirun mobile dental truck.

## Supporting vulnerable women and children

**200%** increase in the number of women provided with crisis accommodation

**134** women and children supported



## Connecting children and families

**4,440** attendances at the centre. **72% increase**

**91** families received additional support through the new family support program

## Kindy is a deadly choice

**204** children enrolled in our three Deadly Kindys. **81% increase.**



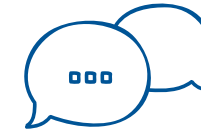
## Helping our families to have a voice

Worked with **215** families and **504** children

## Looking after our Elders

We cared for **70** residents.

Long-term resident Uncle Jeff Broom was inducted as an ATSICHS Brisbane Life Member.



## No shame in talkin' about it

We provided **10,761** episodes of care

and supported **1,121** clients.

## A deadly choice is a healthy choice

**3,636** clients at our programs and stalls



## Empowering our young people and families

**42** referrals accepted and **68** young people engaged with

## Our youth, our future

**344** young people provided with case management and referral support

**2,945** at-risk young people engaged with in the Brisbane CBD and Logan

## Supporting our community with disability

**110%** increase in NDIS Access applications

**42%** increase in support coordination participants

**24%** increase in the delivery of Queensland Community Support Scheme (QCSS) supports

## Building strong and deadly families

**225** families and **564** children supported



## Birthing in our community

**168** babies born



# Celebrating 50 years

Throughout 2023, we have celebrated 50 years of our incredible organisation, honouring the legacy of our Co-Founders and the dedication and commitment of our staff throughout the decades. Earlier this year, we took the opportunity to honour the outstanding contributions of several esteemed community members by inducting seven new Life Members into our service at our 50th Anniversary Gala Dinner held at Brisbane City Hall. The gala dinner brought together staff, community members and stakeholders in a celebration of our organisation's long history and acknowledged the hard work and dedication of our community who built ATSICHS Brisbane into the organisation it is today.

We also proudly published the history of ATSICHS Brisbane from 1973 until now, a feat requiring the collaboration of Co-Founders, Life Members, community members, and current and former staff. This publication details the struggles and obstacles faced by our Co-Founders in the beginning and our journey from our first site in Red Hill to the multitude of sites we operate today. This publication also features the 50 years artwork commissioned from Kullilli, Koa, Wakka Wakka and Kabi Kabi artist Robin 'Goma' Conlon.

Throughout the year, we also celebrated the opening dates of a range of our sites, including our Logan Social Health Hub, Deadly Kindy programs and medical clinics. Lastly, we commemorated our milestone year with a custom ATSICHS Brisbane 50 years Deadly Choices shirt and staff uniform.



# 50

YEARS  
ANNIVERSARY



# Our newest Life Members

## Uncle William (Billy) Gorham

Uncle Billy is a proud Koa and Cobble Cobble man. He has contributed as a member of many Aboriginal and Torres Strait Islander organisations and committees over the years and has always advocated on behalf of our people on social justice, health and socio-economic issues. He dedicated over 20 years of his life to the service of ATSICHS Brisbane, joining the Council of Management Committee in November 1996. In May 2007, he was nominated as Board Chair, where he served until October 2018.



## Uncle Mark Moore

Uncle Mark is a proud Gubbi Gubbi man and has forged a long-lasting and meaningful relationship with ATSICHS Brisbane over the decades. He served on the ATSICHS Brisbane Board in the mid-1980s and then joined our team as the Human Resources Manager in 1998 to help manage the organisation's growth. Between 1999-2008 Uncle Mark worked as Chief Executive Officer and made an incredible impact as our longest-serving CEO.



## Uncle Jeffery Broom

Uncle Jeff is a proud Gubbi Gubbi man from Brisbane. After being introduced to Uncle Steve and Aunty Pamela Mam in 1999, he quickly became a loyal friend and supported their advocacy work for Aboriginal and Torres Strait Islander peoples. Over the decades, Uncle Jeff has been one of ATSICHS Brisbane's greatest supporters. He has attended almost every AGM and has assisted Jimbelunga management with their meetings.



## Aunty Glenda Brooks

Aunty Glenda is a beloved member of the ATSICHS Brisbane community, known for her dedication to serving her people. She started her career at ATSICHS Brisbane in 1999 and spent the next decade working in various roles at the Woolloongabba Medical Clinic, including clinical support worker, Medicare officer clerk, medical driver and administration supervisor.



## Aunty Dorothy Buhmann

Aunty Dorothy is a proud Torres Strait Islander woman from Badu Island who dedicated over 25 years of her life to serving her community through ATSICHS Brisbane. Throughout her career, Aunty Dorothy worked in every one of our clinics, where she worked in every role, from transport driver, receptionist, registered nurse and cleaner. No job was beneath Aunty Dorothy; she was always willing to do whatever she could to support her mob.



## Dr Aunty Mary Martin

Aunty Mary started working at AICHS Brisbane in 1976. She worked closely with Aunty Pam during those early years of the service and was part of the outside clinics team that conducted pop-up clinics at Ipswich, Inala and Murgon to take the services AICHS was providing to community members who weren't able to make the trip into Brisbane. Not only was she an employee in the founding years, but Aunty Mary continued her connection with ATSICHS Brisbane as a dedicated board member over several years during the 1990s and 2000s.



## Dr Aunty Lilla Watson

Aunty Lilla is a Gangulu woman who grew up in the Dawson River region of Central Queensland. She moved to Brisbane in the late 1960s and became well-known for her involvement in the Indigenous community. Aunty Lilla laid the foundation for crucial work in the child protection space at ATSICHS Brisbane. Her vision and passion for keeping children with mob saw our medical services expand and develop into Community Service programs.





# Healthy mind body and spirit

Primary health is the heart of what we do here at ATSICHS Brisbane. We have five medical clinics that provide health and wellbeing support to our communities in the greater Brisbane and Logan area, and we pride ourselves on the culturally safe wraparound services we provide.

Over the past 12 months, our Primary Health team has made great strides in improving and growing our services. We work hard to ensure our services are as accessible as possible, and this year, we took things one step further with the opening of our centralised Transport Hub. This Transport Hub has been a welcome addition to our community, resulting in more transport available to our clients and improved customer service at the front desk. This year, we also commenced operations of our Allied Health and Specialist Hub to streamline appointment bookings for our allied health and specialist services and have seen an increase in client attendance for these appointments.

During the year, we added an additional two Aboriginal health worker (AHW) traineeships to help develop the skills and experience of our community and provide a higher level of culturally appropriate care for our clients. This year also saw the commencement of the Queensland Child Health Check program at our Logan clinic to ensure our bubs are getting the very best start in life.

## Our clients

Active patients  
3 visits in the last 2 years

**12,989**

Patient visits  
to our doctors

**48,817**

Episodes of care  
**106,115**

Health checks  
**6,659**  
22% increase

New patients  
**2,167**

## Our people

Browns Plains Clinic Practice Manager Amanda Morton is a proud Kullili and Wakka Wakka woman. In her role, she oversees the day-to-day clinical operations, leading a dedicated team of professionals committed to providing the best healthcare for our community.

Amanda enjoys making strong connections and giving back to community.

*"I love knowing I can help make a difference in someone's life. Building that sense of trust and rapport with community is the most important thing to me," she said.*

Amanda embodies a strong commitment to her ongoing work in the community. She draws inspiration from her great-grandmother, who was actively involved in the community and served on the boards of many Aboriginal organisations.

"I know my grandmother would be proud of where I am today," says Amanda.



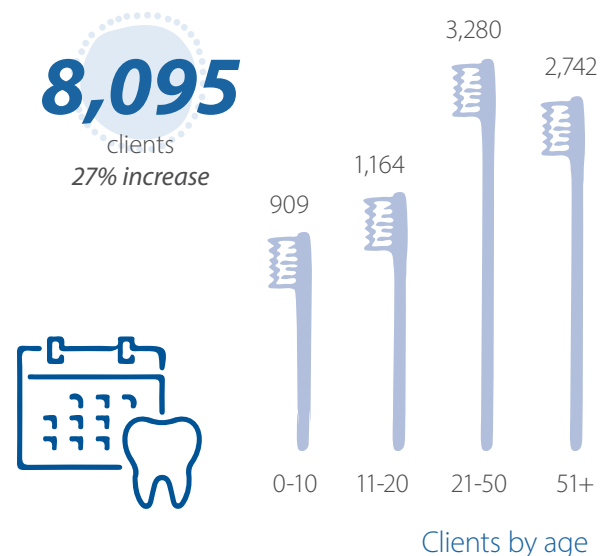




## Healthy smiles, healthy us

We provide culturally holistic dental and denture services to the community from our dental clinics at Woolloongabba and Logan, our Yalburru Dirun Dental Truck and the Murri School Dental Van.

### Our clients



## Our people

Taneecia Walker is a dedicated Oral Health Therapist and proud Wulli Wulli and Wakka Wakka woman. Her mission revolves around educating community about oral hygiene and providing preventative and restorative dentistry solutions for adults and children. Her primary focus is to empower mob to look after their oral health.

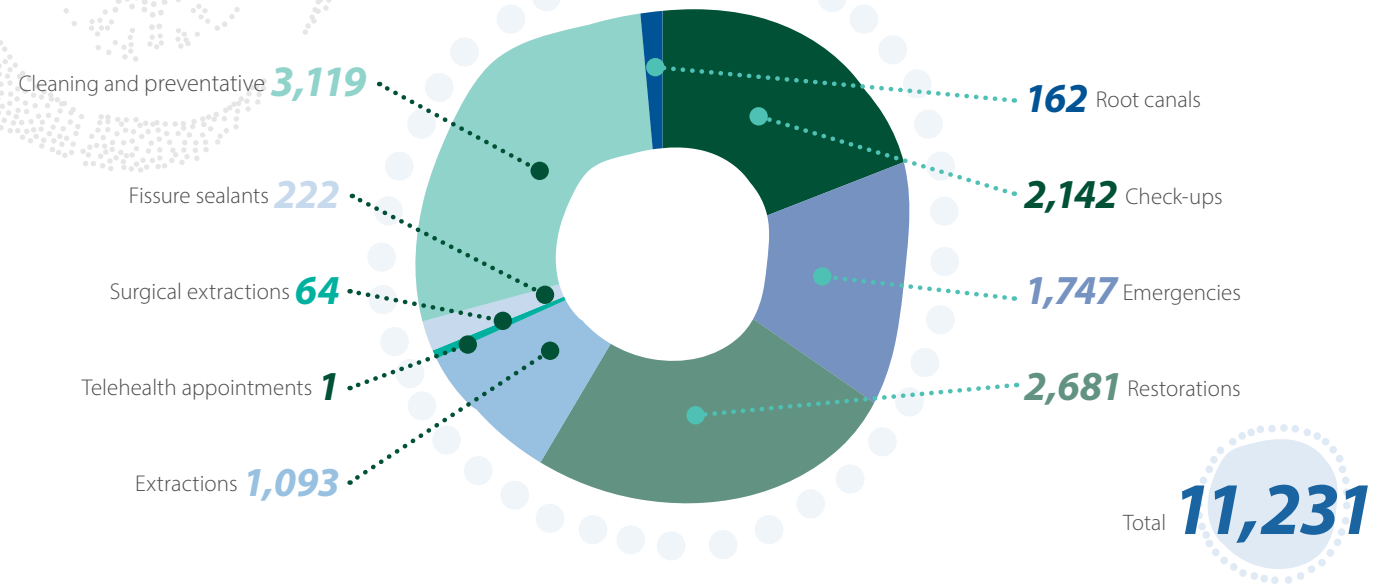
Her journey began as a dental trainee assistant, where she found her passion for providing oral health care to community. Driven by her ambition to become an Oral Health Therapist, Taneecia pursued a Bachelor of Oral Health.

*"I'm extremely proud of my work. Despite the challenges, I get constant reminders of why I do what I do," says Taneecia.*

One of the most rewarding aspects of her role is engaging with young people, particularly the Murri School students, whom she educates on the importance of caring for their oral health and looking after their deadly smiles.



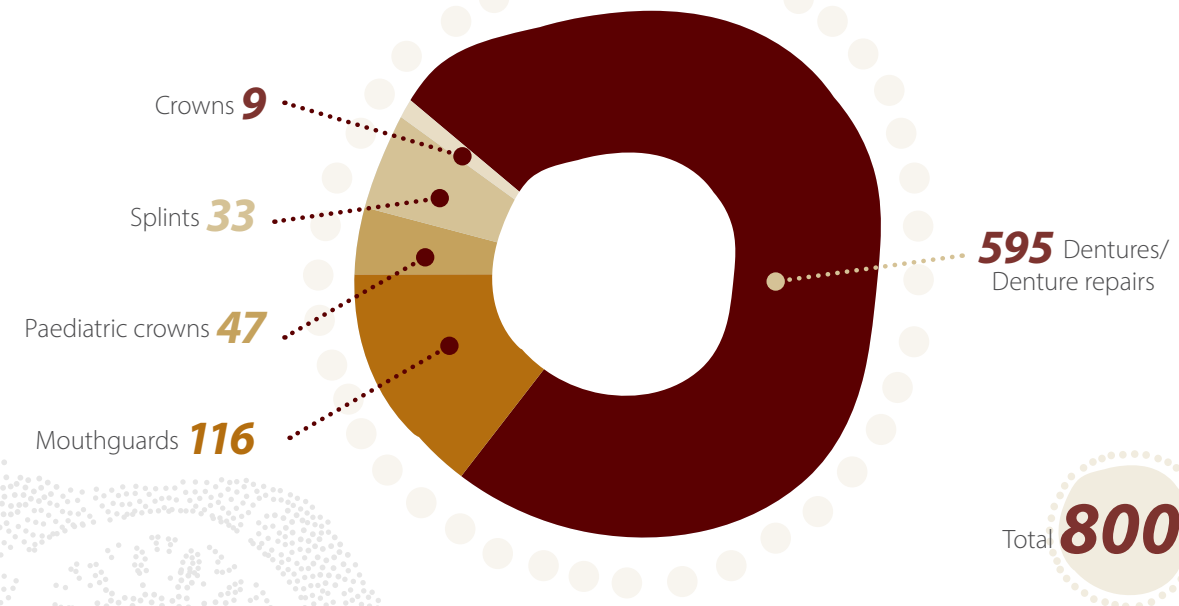




This year, we launched our Yalburru Dirun Dental Truck at Marsden State High School to reduce the obstacles young Indigenous children face in accessing culturally safe oral health. The mobile truck provides all dental treatment needs for school-aged children in the Logan region and is also used to service internal ATSICHS Brisbane programs, such as Deadly Kindy and Jimbelunga Nursing Centre. The dental truck has been a welcome success in the region, visiting eight schools since October 2022 and seeing 751 students.

We saw **555** patients  
at our Murri School Dental Van.

We saw **751** patients  
at our Yalburru Dirun Dental Truck.







## Birthing in our community

At Jajumbora Birthing in our Community (BiOC), we provide individualised, culturally safe and women-centred care throughout pregnancy and beyond. Our unique model addresses barriers to receiving prenatal care and improves maternal and infant outcomes.

Over the past 12 months, we successfully recruited all funded positions at Jajumbora BiOC. This includes a program manager, a senior family support specialist, child health nurse, a transport officer, an administration receptionist and six family support workers. We also celebrated 10 years of the BiOC program and received training in reflective practice processes from the Institute for Urban Indigenous Health (IUIH).

This year, we've also witnessed the positive impact the addition of a dedicated child health nurse has made to our team. Providing immunisations, antenatal classes with our midwives and educational programs to our clients, the child health nurse has been integral to helping our mothers feel prepared, supported and confident in their pregnancy journey and beyond.

Through our hard work over the past year, we are now at caseload capacity and fully booked until February 2024.

### Our clients

156

born at term

168

babies born

Exclusive breastfeeding  
at discharge with  
Midwifery Group Practice

108

38% increase

### Our work in action

In January this year, we began working with an expectant mother whose first child was placed in foster care in 2021. Against all odds, she and her partner were unwavering in their determination to regain custody of their eldest daughter.

Throughout her current pregnancy, she was deeply engaged with her family support worker and midwife and Child Safety found no reason to intervene. She had transformed her life, embracing a healthy relationship and devoting herself to her mental wellbeing and anger management. Over the past year, Mum and her partner consistently spent time with their eldest daughter, showcasing the profound lifestyle changes they had made.

However, family reunification still hinged on the involvement of our Family Wellbeing Service (FWS). Our BiOC staff didn't hesitate, and our FWS team was quickly engaged. Coupled with Mum's eagerly embraced support from our Jajumbora Children and Family Centre team and child health nurse, the referrals flowed swiftly, and all Child Safety's concerns were addressed.

The family was quickly reunited and their eldest daughter returned home permanently. She now attends kindergarten and our FWS continues to provide support, witnessing heartwarming moments of a family reunited.

*\*Stock photo. Posed by models.*







## Connecting children and families

The Jajumbora Children and Family Centre (CFC), located in Waterford West, caters to families with Aboriginal and Torres Strait Islander children aged from birth to eight years with a range of educational, cultural and creative programs and workshops. The centre serves as a pathway to access our wraparound early years services.

**91** families received additional support through the new family support program

**23%** increase in the number of children attending the CFC

Increased the number of programs from **10** to **26** leading to an increase of **116%** in the number of parents and **84%** in the number of children accessing the service.



**4,440** attendances at the centre  
72% increase

This year, we have seen the exponential growth of our CFC from two full-time staff members to a thriving team of eight. Listening to feedback from the community, we developed an additional 16 programs that directly address the needs of our local families. We established a strong collaboration with the Jajumbora BiOC team, resulting in a significant increase in attendance for mums and bubs programs. We also developed a number of positive community partnerships to strengthen our service and provide additional support to our clients. We are proud to say that our programs have been so popular that we are expanding with two additional program rooms at our centre.



The Department of Education also recognised us for our work in the community, and we were one of two education providers in Queensland to be invited to perform at their annual NAIDOC celebration with the Minister for Education, Grace Grace and the Director of Early Education for the Department of Education, Tania Porter in attendance. Lastly, we introduced our new Family Support Program, which offers personalised interventions that cater to each family's unique needs and addresses barriers to promote their physical, emotional, social and cultural wellbeing.







## Finding the best people for the job

Our People and Culture team works hard to find the very best staff for our organisation. We are committed to finding First Nations staff passionate about working with mob, for mob.

Over the past 12 months, our People and Culture team has expanded its talent pool sources by partnering with job agencies that specifically support Indigenous job seekers and educational institutions such as the Murri School to promote employment with ATSICHS Brisbane. We have also increased our participation in Indigenous careers events and created a streamlined and strategic approach to advertising available positions on social media.

The team is also currently working on redeveloping the staff exit survey to help us better utilise feedback and improve as an employer.



## Our people

Our People and Culture team supports our staff to continually grow and develop their skills through career progression that helps our mob succeed.

Claudia Ellis, a proud Boorooberongal woman from NSW, joined ATSICHS Brisbane in 2020 as a medical receptionist. She later transitioned to the role of Deadly Choices program officer, where she facilitated early intervention programs for our youth.

Currently, Claudia works as a family support practitioner at the Jajumbora Children and Family Centre. She focuses on supporting vulnerable families by connecting them with our services and addressing their specific needs.

*"I love working with ATSICHS Brisbane as I enjoy being a mentor to the younger generation and showing them that they can achieve their dreams and overcome hardship," she said.*

Supported by ATSICHS Brisbane, Claudia is also pursuing a Diploma of Child Youth and Family Intervention. These foundational skills significantly enhance her role within the family support sector.

*"I've been able to move from strength to strength here at ATSICHS Brisbane. Every new role is a challenge, but I'm so proud of the skills I'm developing and how my career is growing."*







# Kindy is a deadly choice

Our Deadly Kindy program focuses on culture, connection and community. We coordinate quality early childhood education and care with our existing health and social services, such as speech and occupational therapists, to ensure our children thrive in a culturally safe environment. Deadly Kindy sets children up for success in their transition to school.

## Our children

It's been a busy year for our Deadly Kindy team. Over the past 12 months, we welcomed a new teacher at Deadly Kindy Jajumbora and added to our educator team across all three sites. We also hosted events and open days at all three of our kindy sites, celebrating our Jajumbora and Gundoo Mirra sites' birthdays with community events. Our Deadly Kindy Gundoo Mirra team impressed at the Department of Education

for Early Learning Centres Yuggera Culture in Community Cluster meeting, and our whole kindy team upskilled with some professional and cultural development training to ensure that our gundoos and jarjums are given the best quality education.

This year, we also expanded our social media presence by launching our Deadly Kindy Instagram page, which continues to increase in followers every day.

Number of children who have accessed our Deadly Kindys:

Burragah **69** 32% increase  
 Gundoo Mirra **34** 47% increase  
 Jajumbora **101** 166% increase

Enrolled children who identify as Indigenous

**90%**



## Our people

Proud Butchulla and Byelle woman Kelvene Yow Yeh is a senior educator within the Deadly Kindy Jajumbora Early Childhood team. With over 14 years' experience in the childhood sector, Kelvene started her journey at ATSICHS Brisbane in 2021 as an early childhood educator, later transitioning into a senior educator role, providing support to our sites across Gundoo Mirra and Jajumbora. She is currently pursuing a Bachelor of Education with the goal of becoming a teacher.

*"My aspirations for all jarjums are for them to feel secure, supported and connected during their time at Deadly Kindy," says Kelvene.*

Kelvene believes in nurturing our jarjums and fostering their comfort and confidence in being themselves as well as instilling a connection to their culture and community.





# A deadly choice is a healthy choice

The Deadly Choices team provides programs for the community and young people within local schools, focusing on prevention and early intervention with the aim of closing the gap in Aboriginal and Torres Strait Islander health. We run programs from Jimboomba in the south to Chermside in the north for kids in school years 5-8.

## Our clients

Programs

91

Clients  
(programs and stalls)

3,636 55% increase

Tobacco stalls

441  
55% increase

Pledges from  
tobacco stalls collected

1,878

Tobacco stall participants

1,970 40% increase

We've had a busy 12 months, seeing big jumps in our clients, tobacco stalls, program participants and annual health checks. We also enjoyed another big year of the Queensland Murri Rugby League Carnival, hosting teams from all over Queensland in juniors, girls, boys, women's and men's competitions. We also made history by entering two Indigenous netball teams in the Origin Energy Vicki Wilson Championship for the first time ever.

This year, we solidified our 11-year partnership with the Brisbane Broncos with our annual Deadly Choices partnership launch held at our corporate office in Woolloongabba. We also showcased our acting skills, collaborating with our Safety and Quality team to highlight the importance of regular stretching and exercise for Safe Work Month.

1,666 program participants which led to 1,568 annual health checks which is a 510% increase on last year.



## Our people

Deadly Choices Program Officer Narikah Orchard is a proud Gooreng Gooreng woman with connections to the Wangan Jangalingou and Kullilla peoples. Narikah works within the community where she grew up on Yugambeh Country. As a Deadly Choices program officer, she empowers mob to take control of their health and improve health outcomes by delivering health promotion and prevention programs to our young people in schools.

She takes great pride in being part of an organisation that supports our community and young people in creating better futures for themselves and their families.

*"I enjoy working and building connections within my community, being a part of students' journeys, and witnessing the growth of those who are part of my programs," says Narikah.*







# Our youth, our future

Our ATSIChS Youth Service (AYS) team walks alongside young people and their families to empower, advocate and build capacity through identifying self-determined goals that focus on strengthening connections with family, culture, community and support networks. Our team focuses on reducing risk, increasing safety and giving young people and their families access to resources and opportunities that improve their overall health and wellbeing.

Over the past 12 months our AYS team has been working on some exciting changes to our service delivery model. Moving to provision of holistic care for the entire family unit, the team hope to support meaningful and sustainable outcomes for both the young person and their family. The team has had a successful year with many young people they work with gaining employment, re-engaging in school and getting their driver's license.

Our after-hours outreach service has built strong relationships in the community by supporting young people on the streets and our case management team has been proactive in advocating for and supporting young people with high and complex needs to adhere with the Department of Youth Justice, legal professionals and the Queensland Police. As a whole, the team has built strong relationships with a range of government agencies and community organisations to increase opportunities, access to resources and positive outcomes for our young people.

## Our young people

**2,945**

Instances of engagement with young people in the Brisbane CBD and Logan

**344**

Young people received case management or access to information and referral support

**1,697**

Instances of transport from the Brisbane CBD and Logan to a place of safety

**68**

young people redirected from the Brisbane CBD to our diversion program

**210**

Co-responder referrals  
108% increase



## Our work in action

Our AYS Outreach and Intensive Case Management (ICM) teams have been working with Billy\*, a 17-year-old young man who regularly frequented the Brisbane CBD, sleeping rough and using substances.

Our AYS Outreach team engaged with Billy and often provided transport back home or to another safe place. They referred him to our AYS ICM team to work with him to address accommodation issues, substance misuse, health issues, youth justice, family relationships, child safety matters, disengagement from education and significant mental health issues.

Working collaboratively with Billy, our Youth team was able to link him with other community organisations and advocate on his behalf in matters concerning youth justice and law enforcement. Our ICM team also worked collaboratively with our Outreach team to connect with Billy after hours, relaying important information regarding court dates and appointments and where our ICM team could locate Billy the next day.

Through AYS support and Billy's determination and commitment, he is now experiencing improved health and safety, stable accommodation and has returned home to live with his family. He is no longer using substances or involved with the Department of Youth Justice or Queensland Police, has re-engaged with school and is seeking employment.

*\*Individual details have been changed to protect our client's privacy.*

*Stock photo. Posed by model.*



# Building strong and deadly families

Our Family Wellbeing Service (FWS) and Intensive Family Support (IFS) teams are staffed by a dynamic mix of practitioners working from North Brisbane to Logan. They support our most vulnerable community members to increase their capacity through strengths-based, person-centred practices that maintain connectedness to identity, culture and community.



Over the past year, our FWS North and IFS teams have continued their successful partnership with the HALT Collective, regularly attending meetings and receiving a large number of referrals to our service. The partnership was strengthened this year with our FWS Manager Christine and our Family Participation Program Brisbane Manager Victoria co-presenting at a Community of Practice forum to educate and inform other organisations on the benefit of HALT.



## Families supported

FWS North & IFS

114

FWS South

111

FWS & IFS total

225

## Children supported

FWS North

261

FWS South

303

FWS Total

564

Our FWS north team began participating in the Mater Unborn Project, which allows us to work with families before babies are born to mitigate Child Safety intervention and keep our kids at home with their families. Both our FWS and IFS teams have been working hard out in community, running groups that support families to come together, build relationships and find ways to connect with each other and their wider community. This has also included developing strong relationships with other community organisations and schools to find ways to support our young people who may be disengaged with education and their community.

## Our work in action

Our team worked with Lauren\*, whose two eldest children had been removed from her care. Lauren was incarcerated for six months and, during that time, gave birth again. Our team worked with Lauren using the narrative assessment tools, supporting her to develop a family-led plan that would enable the reunification of Lauren's eldest two children to her care. Lauren has continued to work hard with our team and other stakeholders and has reported that she feels really motivated to keep going and increase her capacity to care for her three children. The trust Lauren has built with her case worker has given her the confidence to advocate for herself and what is in her children's best interests. She has received positive feedback about the changes she's maintaining, and we are confident her babies will all be home soon.

*\*Individual names have been changed to protect our client's privacy.*

*Stock photos. Posed by models.*







## Helping our families to have a voice

The Family Participation Program (FPP) supports families every step of the way when Child Safety is involved. The team brings families together to participate in family meetings, where everyone contributes to planning for the care and protection of the children. We work with our families to facilitate an independent Aboriginal and Torres Strait Islander Family-Led Decision-Making (ATSIFLDM) process for each family referred to our service.

Over the past 12 months, we have worked with **249 children** and **119 families** in North Brisbane and have successfully completed an ATSIFLDM process for every single family. Our FPP North team continued with their investment in the HALT Collective that allows community to address the needs of the family without Child Safety intervention.

Our FPP South team also had a successful year, working with **255 children** and **96 families**.

The team worked hard and successfully completed an ATSIFLDM process for every family they worked with throughout the year.



## Our people

Tubba-Gah and Wiradjuri man Scott joined our Family Participation Program in 2022. Embracing his role as a FPP practitioner, he brings boundless energy and passion to the team.

Scott's role includes supporting families participating in decision-making processes related to child protection and the Department of Child Safety. He has a strengths-based approach and a way of fostering trust and strong connections with the families he works with.

"I'm grateful to have the opportunity to be in a role that supports me to challenge departmental decisions involving our families but also to be able to support our mob to have more of a say in decisions that directly impact them," says Scott.

He staunchly advocates for the wellbeing of our community and fearlessly takes on challenges, consistently displaying passion and determination in his work.

*Scott says, "I love working in community, it's what I'm about. Being in a position where I can support and empower our most vulnerable families and have their voices heard is what I love to do. This is why I love being a part of an organisation like ATSICHS Brisbane."*







# Empowering our young people and families

Our AYS Youth Justice Family-Led Decision-Making (YJFLDM) program works with Aboriginal and Torres Strait Islander young people between 10-17 years old who live in the Brisbane south and Logan regions and have had contact with law enforcement, courts or Youth Justice or are at-risk of entering the justice system.

Our AYS YJFLDM team works closely with the young person, their family and their support network to facilitate a family meeting and develop a family plan. The plan outlines how the family will support the young person to stay out of court or out of custody, reduce or stop reoffending and address any challenges or needs that the young person and their family have by referral to external supports and resources.

## Our clients

### Young people engaged

Aged 10-13 **16**

Aged 14-17 **52**

Total **68**

### Referrals accepted

Self/Schools **8**

Youth Justice **27**

AYS **7**

Total **42**

**24** FLDMs  
successfully completed

**56** Families  
contacted and/or engaged

## Our work in action

This year, our AYS YJFLDM team worked with 16-year-old James\*, who was sleeping rough, taking illicit substances and participating in criminal behaviour as a means of survival. James and his family had experienced significant domestic and family violence, grief and loss, drug addiction, chronic health problems, homelessness and limited finances.

Our AYS YJFLDM team wrapped support around James and the family both here in Brisbane and back home on Country. We referred the family to our Social Health, Primary Health and FWS teams to support the family to achieve their self-determined goals. Our team worked with James and his family to plan for and address concerns around health, wellbeing, mental health, relapse prevention, access to food, and furnished secure and stable housing.

Our AYS YJFLDM practitioner worked closely with James and internal and external support services to help him reconnect with family and re-establish relationships, move back on Country to live with family and commence study and employment.

When our involvement with James ended, he was no longer offending, and all criminal behaviour had ceased. He was no longer participating in illicit drug use, and the family was actively attending counselling so they could support James on his journey.

*\*Individual names have been changed to protect our client's privacy.*

*Stock photos. Posed by models.*







## Supporting vulnerable women and children

Ngumpi Uruue provides high-quality, community-led crisis accommodation and support for Aboriginal and Torres Strait Islander women and children experiencing or at risk of experiencing homelessness due to domestic and family violence. We manage 20 properties across the region and aim to increase this to 1000 properties across South East Queensland over the next 10 years.

It's been a big 12 months for our Ngumpi Uruue team. We have seen a 39% increase in clients accessing our service and a massive 200% increase in the number of women supported with crisis accommodation compared to the 2021-22 financial year. Not only have we seen these increases in women and children accessing our crisis support, but we have also increased the number of women and children transitioning into long-term stable accommodation through our program by 71%. We are incredibly proud of our team and the positive outcomes they are achieving for their clients.

Our dedicated crisis accommodation site at Eight Mile Plains is in the final stages of construction, and we look forward to being able to house even more women and children in the coming months.

### Our clients

**134** Women and children  
(including past tenants and children)

**12** Women and children supported  
with transitioning to long-term stable accommodation

**36** Women supported  
with crisis accommodation

**100%**

Average occupancy rate

### Our work in action

Beth\* was referred to Ngumpi Uruue after her relocation from Far North Queensland, driven by the need to escape an abusive relationship.

Before securing accommodation with our housing service, Beth and her daughter sought refuge in hotels, facing financial constraints that made finding an affordable and stable housing solution impossible. Once engaged with Ngumpi Uruue, Beth wasted no time enrolling her daughter in the local school and working with her assigned case worker to revamp her resume and submit job applications.

Throughout her tenancy, Beth secured two part-time positions and used her improved financial position to pursue private rental options. She engaged consistently with her case worker and embarked on a business administration traineeship facilitated by a community organisation.

Beth is committed to developing her skills and plans to enrol in academic studies later in the year. Her hard work paid off when she finally secured approval for a private rental, transitioning out of an ATSICHS Brisbane property into a residence close to high-quality schools, parks and recreational facilities for her daughter.

*\*Individual names have been changed to protect our client's privacy. Stock photo. Posed by models.*







# Assisting our community with disability

Over the past 12 months, we have seen immense growth in our disability support sector and we renamed our NDIS program Support Services to reflect the four streams of services we now offer to the community, including NDIS Support Coordination, NDIS Access Coordination, NDIS Support Work and Queensland Community Support Scheme (QCSS) Supports.

This year, we saw a **110% increase** in NDIS Access applications, a **42% increase** in Support Coordination participants and a **24% increase** in the delivery of QCSS supports through onboarding efficiencies, community feedback and consultation.

We also expanded our services to include NDIS group activities, which provide a safe and supportive space for men and women to come together, share experiences, learn new social skills and develop strong personal relationships. These strength-based sessions help empower our members to be the drivers of positive change in their lives, and we are proud of the results we have seen over the past 12 months.



## Our work in action

Our NDIS access coordinator met John and his mother, Denise, after receiving a referral from the Logan Hospital. Our team worked with the family and with our support, John was able to access the NDIS and begin making plans to live independently with the support of allied health professionals.

After his implementation meeting with the local area coordinator (LAC), the family reached out to our team as they didn't understand the outcomes of their meeting. Our staff sat down with John and Denise and explained the plan and John's options. Denise now understands the plan clearly and is comfortable advocating for her son and is happy and relieved that her son will now be looked after by NDIS supports.

Due to the rapport built up with the family, Denise requested to stay with ATSICHS Brisbane, and today John receives core supports and support coordination through ATSICHS Brisbane and will be assisted with his ongoing plan for the foreseeable future.

\*Individual names have been changed to protect our client's privacy.

Stock photo. Posed by models.







# No shame in talkin' about it

Our Social Health team is a trauma-informed, healing-aware, and culturally safe multidisciplinary team of psychologists, counsellors, care coordinators and case managers. We provide evidence-based social and emotional wellbeing services for Aboriginal and Torres Strait Islander children, young people and adults living in the greater Brisbane and Logan regions.

This year, our Social Health team launched the Commonwealth Psychosocial Support Program (CPSP), providing intensive case management supports to community members experiencing severe and persistent mental illness in the Brisbane and Logan regions. We also saw the expansion of our social health services with the addition of counselling and psychology support at our Northgate clinic.

To strengthen our cultural and clinical toolkits, our team members participated in a range of professional development opportunities, including dialectical behaviour therapy (DBT), acceptance and commitment therapy for trauma (ACT for trauma), Aboriginal and Torres Strait Islander Mental Health First Aid, Redress Support Services training, loss and grief, cultural safety and trauma, disassociation and expressive therapies. We also introduced the senior practitioner role to provide clinical support, supervision and training to care coordinators and case managers across the region.

Lastly, in order to address the significant impact of suicide and mental ill-health on community, we launched the Culture Care Connect Program in Logan. This program will provide intensive, culturally informed case management support to community members following a suicide attempt or suicidal crisis.

## Our clients

Clients supported  
**1,121** 28% increase

Appointments booked  
**15,912** 21% increase

Clients engaged in counselling and psychology  
**639** 11% increase

Clients engaged in case management  
**464** 53% increase

## Men's group: discussion outcomes

**90%** Improved social and emotional wellbeing

**90%** Increased social skills

**90%** Improved peer relationships

**70%** Reduced behavioural problems

**80%** Improved temperament

Episodes of care  
**10,761** 18% increase



## Our people

Dr Keely Gordon-King is a clinical psychologist within our Social Health team. They are passionate about making a meaningful difference in individuals' lives and take pride in contributing positively to the wellbeing of Aboriginal and Torres Strait Islander peoples.

Dr Keely's career began in psycho-oncology, and they now hold a Doctorate in Clinical Psychology. For many years, they provided vital support to individuals impacted by cancer, including end-of-life care, mental health assistance and help with complex grief.

*"Through my experience, I've developed a strong commitment to working within community, especially in supporting people impacted by trauma and systemic disadvantages," says Dr Keely.*

Their journey started with ATSICHS Brisbane in 2020, and during this time, they have nurtured their professional growth and developed skills that have seen them transition into the senior practitioner role within the Social Health team.

Dr Keely currently offers supervision, professional development, and clinical governance support to other members of the Social Health team.







# Looking after our Elders

Jimbelunga Nursing Centre is a 74-bed aged care facility that provides residents with the highest standards of care in a supportive and culturally appropriate environment. We are focused on improving and expanding to meet the growing demand for residential aged care services in Brisbane and Logan, underpinned by an ageing population and increasing demand for higher care services.

This year, our Jimbelunga team engaged with an aged care consultant group and, as a result, received a large increase in overall referrals. These consultants were responsible for 77% of the total referrals, 20% came through from community or word of mouth and hospital referrals made up the last 3%.

In mid-2023, our Jimbelunga team celebrated the culmination of three years of hard work with the launch of our Jimbelunga Model of Care document, written and published in collaboration with the Queensland University of Technology (QUT). The document was launched at an event held at the Jimbelunga Nursing Centre and endorsed by the Minister for Aged Care, the Honourable Anika Wells.

Also this year, our Aged Care Operations Manager Belinda presented the Jimbelunga Model of Care at the 4th Annual Aged Care Summit in Sydney. Her presentation focused on delivering person-centred and culturally appropriate care to older Australians from Aboriginal and Torres Strait Islander communities. She also represented ATSICHS Brisbane in a panel discussion on developing consumer engagement models to engage with older Australians.



## Our residents

**32**  
Admissions

**21**  
Discharges

**70**  
Residents

**66%** of residents identify as Aboriginal or Torres Strait Islander

**100%** of residents under the age of 60 identify as Aboriginal or Torres Strait Islander

**50%** of residents were previously homeless or at risk of homelessness



## Our people

Current Director of Nursing Renee Cole is an example of one of the many staff members who joined Jimbelunga at the start of their careers. Renee joined Jimbelunga in 2002 as an assistant in nursing. Her career progressed throughout the years as did her dedication to the residents of Jimbelunga. She gained a qualification in nursing and now guides the skill development of our Jimbelunga nursing staff in her role as Director of Nursing.

*"After 20 years of service, being able to continue to come to work each day and witness the positive impact our care has on the residents, their families, the staff and the wider community makes the job worthwhile," says Renee.*





# Connecting with our community

Our community is our driving force, and it has been since we opened our first medical clinic 50 years ago. We engage with our community and ensure their voices are heard and understood, actively contributing to shaping our services, programs and strategies.

This year, our program areas have been busy connecting with community and promoting our services at a wide range of events across the Brisbane and Logan region.

From NAIDOC events across the region to mental health and wellbeing expos, the Queensland Murri Carnival and school holiday programs, our Primary Health teams have made positive connections with community and promoted the importance of a strong and healthy mind, body and spirit. We also had the honour of taking home the Logan Central Schools First Nations Cluster Committee's Stand by Your Mob award. We were nominated for our work in the region, including supporting the health and wellbeing of our jarjums and their families with school health checks, Deadly Choices programs and our Lift the Lip dental program.



## Meet Kane

Proud Torres Strait Islander young man Kane is part of the Australian Under 16s Outrigging team and one of our 2023 Young, Black and Proud scholarship winners.

At only 14 years old, Kane has just competed on an international level in the World Distance Championships in Apia, Samoa. Training for an international competition like this is no easy feat and certainly not something Kane takes lightly. He wakes up at 4:30am every Saturday and Sunday and works hard to stay competition ready.

'As part of the team, I've had to work really hard to be in the best shape I can be. I eat better, get to bed early, and I've learned how to manage my time better to fit in everything around my training and competitions,' Kane said.

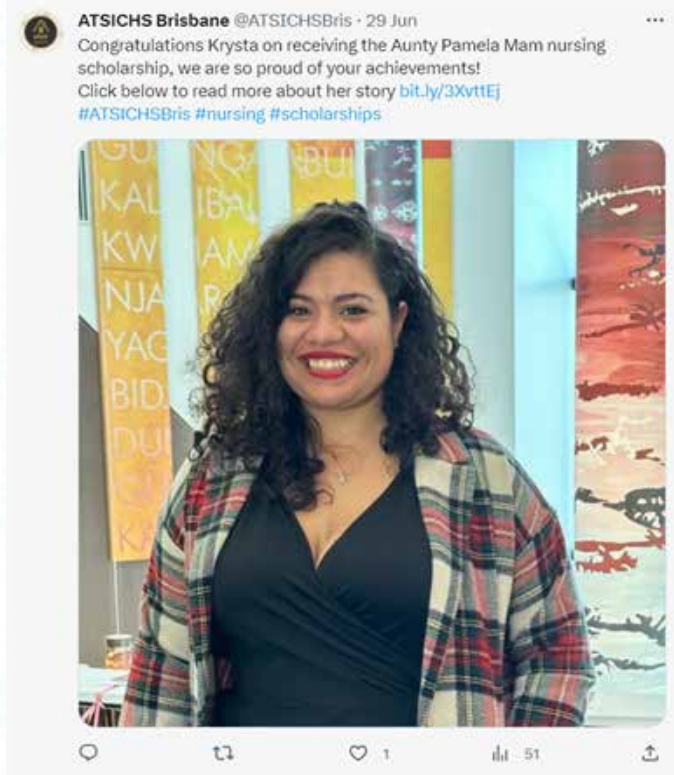
With the help of his Young, Black and Proud Scholarship Kane is aiming to represent Australia at the World Sprint Championships in Hawaii in 2024. He's also hoping to compete nationally in Sydney and we'll be cheering him on.

*'I know that I am really lucky, and I want to show other kids like me that they don't have to go down a bad path. If we want to make a change for our people, then we have to do the work and be the change that we want to see.'*





# Our digital community



and a Deadly Kindy Instagram page. These new platforms allow us to reach more community members and create targeted messaging for specific subgroups of our demographic.

We also made updates to our suite of websites, adding relevant information and reviewing content to reflect feedback from our community.

We connect with community every day through our social media platforms and websites.

Social media platforms create an interactive space for engagement with our community in the digital landscape. Across our profiles and pages, we have seen solid growth in terms of both following and engagement. Our team carefully crafts and curates content, including words, photos, videos and graphics with the aim of sharing the stories that happen around us every day so that we can walk together in our vision of delivering healthy, connected Indigenous urban communities.

We love reading comments from community members who have been to the events we are sharing about or who resonate with a message in one of our health promotions. Two of our most popular posts this year were about Mabo Day, honouring Eddie 'Koiki' Mabo, who fought for recognition of the rights of Aboriginal and Torres Strait Islander peoples as the traditional owners of their land and about our 50th birthday party when staff across all our locations celebrated this momentous occasion.

Over the past 12 months, we have expanded our social media reach by adding a TikTok account

in

LinkedIn

Followers **2,086**  
34% increase  
Reach **56,207**



TikTok

Followers **197**  
Views **33,719**



Website

**67,372** Users  
**43,569** Page views  
**132,159** Sessions



Facebook

Followers **5,959**  
16% increase  
Reach **557,375**



Instagram

Followers **2,100**  
9% increase  
Reach **96,223**







# Providing our staff with every opportunity to succeed

Our Learning and Development team empowers our staff by facilitating learning systems and technology to motivate and engage our teams to grow their capabilities and help build a thriving, adaptable workforce.

Over the past 12 months, our Learning and Development team has worked hard to align our current training programs with best practice methods and overall business goals. We facilitated values-driven orientation and onboarding training to improve employee retention as part of the broader workforce strategy and improved our mandatory training completion rates.

We also streamlined how we use data and analytics to inform future training opportunities and create a culture of learning with targeted, culturally responsive professional development programs.



## Our people

Chenoah Hopkins, proud Jiddabul woman, started her journey with ATSICHS Brisbane in 2021 as a trainee and has since transitioned to the role of Learning and Development administrator. She plays a vital role in overseeing and managing ATSICHS Brisbane's extensive Learning Management System, ensuring its efficiency and effectiveness. Her duties span from creation of enrolment courses to data management and reporting.

*"I value the creative freedom I have to participate in innovative training solutions," says Chenoah.*

Chenoah consistently brings new ideas and approaches to the table, and her most significant achievement is her contribution to the improvement of ATSICHS Brisbane's learning management system. Through reviewing existing processes, the team improved data integrity and reporting, fostering improved decision-making, compliance, and overall training effectiveness.





# Listening to our community

Our commitment to continuous quality improvement is fundamental in developing essential programs and services for our community. In turn, our community helps shape our business through feedback via our ‘Tell us what you think’ initiative, which has been vital to our processes, systems and strategic outcomes.

This past year we collected **2078** responses from our services and programs.

## Overall satisfaction

Medical	86%
Dental	99%
Children & Families (Human Services)	98%
Support Services (NDIS)	91%
Social Health	98%
Early Childhood	97%
Housing	100%
Overall average	95%

## Clients provided feedback on:

- Being treated like family
- Great customer service and communication
- Culturally appropriate services and ensuring families’ voices were heard and respected
- Feeling safe and supported.



# What you said

*“ATSICHS Brisbane is different. I’m always treated like nothing other than family.*

*Thoughtful, lovely and efficient service” – Medical*

*“The staff are friendly and deadly” – Dental*

*“Really good at building relationships, very trustworthy” – Human Services*

*“They provide an engaging and fun environment for the children” – Early Childhood*

*“Thank you for making me feel safe” – Social Health*

*“Always ensured that I felt supported and heard” – Support Services*

*“They showed kindness and compassion. I was so broken and ATSICHS Brisbane has supported me in every way, helping me to achieve my goals” – Housing*







## Investing in technology

Our Information Technology (IT) team manages the day-to-day IT support for ATSICHS Brisbane. The team works hard to modernise and advance our internal IT environment so we can spend less time on manual processes and more time working with community.

Throughout the past 12 months, our IT team has built multiple in-house apps to improve and digitise business processes, including the Transport Hub app and Access Intake for Health Services. We deployed our data warehouse to combine raw data from multiple client information systems, which led to the rollout of MOBcare, a dedicated and streamlined referral system for all ATSICHS Brisbane's clients and services.

**4000**  
IT requests completed

## Our people

Tayla Ward is our dedicated IT and data officer and a proud Gundanji woman. Tayla joined ATSICHS Brisbane in 2021 as an IT administrator, coinciding with the launch of ATSICHS Brisbane's very own IT team. She plays a vital role in bridging the gap between technology and the wider organisation to support ATSICHS Brisbane's mission and strategic goals.

*"I love being in a position where I can support frontline workers in providing care to our mob," Tayla said.*

One of her most notable achievements is her role in developing applications that have improved business processes and productivity within the organisation. Tayla is solutions-focused and enjoys the challenge of resolving the day-to-day IT issues that ATSICHS Brisbane staff encounter.

During her time at ATSICHS Brisbane, Tayla has been pursuing a Bachelor of Information Technology. Applying her knowledge in the real world, she has gained confidence in her learning, with plans to graduate at the end of 2023.

*"It's been a great learning experience, and I'm looking forward to further developing my skills within the IT team to drive processes and improvements in the future."*







## Growing for the future

Research is critical to supporting ATSICHS Brisbane's vision and purpose. All research undertaken at ATSICHS Brisbane or in partnership with other organisations is designed to be ethically sound and respectful of the cultural values of Aboriginal and Torres Strait Islanders, led and overseen by Indigenous researchers and community members through our research committees.

Our Research and Development team has had a successful 12 months thanks in part to the exponential growth of the team. In the past six months, we have welcomed an additional three new team members: a senior research officer, a community researchers and a manager. The additional team members have allowed us to broaden the scope of research, accelerate the dissemination of research findings and build Indigenous capacity within the team.

The team have also been successful in securing two major research grants, the first a \$200,000 grant from the Lowitja Institute to fund a research project within the foster and kinship care space aimed at innovating contemporary Aboriginal and Torres Strait Islander kinship care through genuine community engagement and cultural connection. The other is a \$25,000 grant from the Rural and Urban Goori Health (RAUGH) Collaborative Seed Grant scheme and will be used to conduct research in collaboration with Metro North Health and the University of Queensland (UQ) regarding inequalities in bowel cancer screening and diagnosis for Aboriginal and Torres Strait Islander peoples.



## Our people

Kristina Spears, a proud Kamilaroi woman with roots in Quirindi, New South Wales, is a community researcher at ATSICHS Brisbane. Her role involves engaging with community, and listening to their stories and experiences to better understand how we can improve our services and programs.

In her work, she takes pride in making meaningful connections and using the knowledge she gains to enhance services and support, contributing to the health and safety of mob.

*"I am proud to be part of an organisation like ATSICHS Brisbane, where I can connect with community members, learn from them, and use their invaluable insights and feedback to create better services and support systems. Together, we work towards keeping our mob healthy and safe."*





# Our financial health

## Where our money comes from

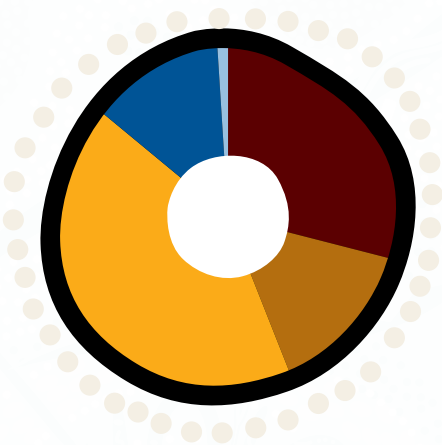
Our main source of funding is provided by State Government grants. This includes the departments of:

- Youth Justice, Employment, Small Business and Training
- Health
- Housing
- Education
- Child Safety, Seniors and Disability Services
- Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts.

At a federal level, we are funded by the Department of Health and Aged Care and the Department of the Prime Minister and Cabinet. We also receive money for several programs from IUIH, the National Indigenous Australians Agency (NIAA), the National Aboriginal Community-Controlled Health Organisation (NACCHO) and Micah Projects and generate money through Medicare.

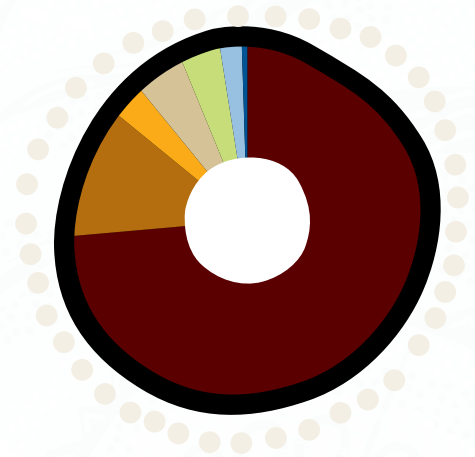


What	Amount (\$)	%
State Government	\$ 13,884,935	29
Commonwealth Government	\$ 7,258,020	15
Self-Generated income	\$ 20,461,342	42
IUIH	\$6,369,480	13
Other grants	\$595,478	1
TOTAL	\$ 48,569,255	100



## Where our money goes

What	Amount (\$)	%
Employee benefits expense	35,630,912	73.6%
Other expenses from ordinary activities	5,957,472	12.3%
Administration expenses	1,572,800	3.2%
Occupancy expenses	2,259,135	4.7%
Depreciation and amortisation	1,810,993	3.7%
Motor vehicle expenses	968,718	2.0%
Assets write-off	220,913	0.5%
TOTAL	48,420,943	100



## Our financial position

What	Amount (\$)
Assets	65,109,160
Liabilities	12,515,952
Equity	52,593,208

## Our financial performance

What	Amount (\$)
Revenue	48,569,255
Expenses	48,420,943
Surplus	148,312

## 2022-23 Financial Statements

A full copy of our 2022-23 Financial Statements is available from our website at [atsichsbrisbane.org.au](https://atsichsbrisbane.org.au).

If you would like a hard copy, please email [marketing@atsichsbrisbane.org.au](mailto:marketing@atsichsbrisbane.org.au).





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visit our website [atsichsbrisbane.org.au](http://atsichsbrisbane.org.au).

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